



Digital Onboarding and Biometrics

A major challenge in digital onboarding is proving with confidence that the person signing up is entitled to use the claimed identity.



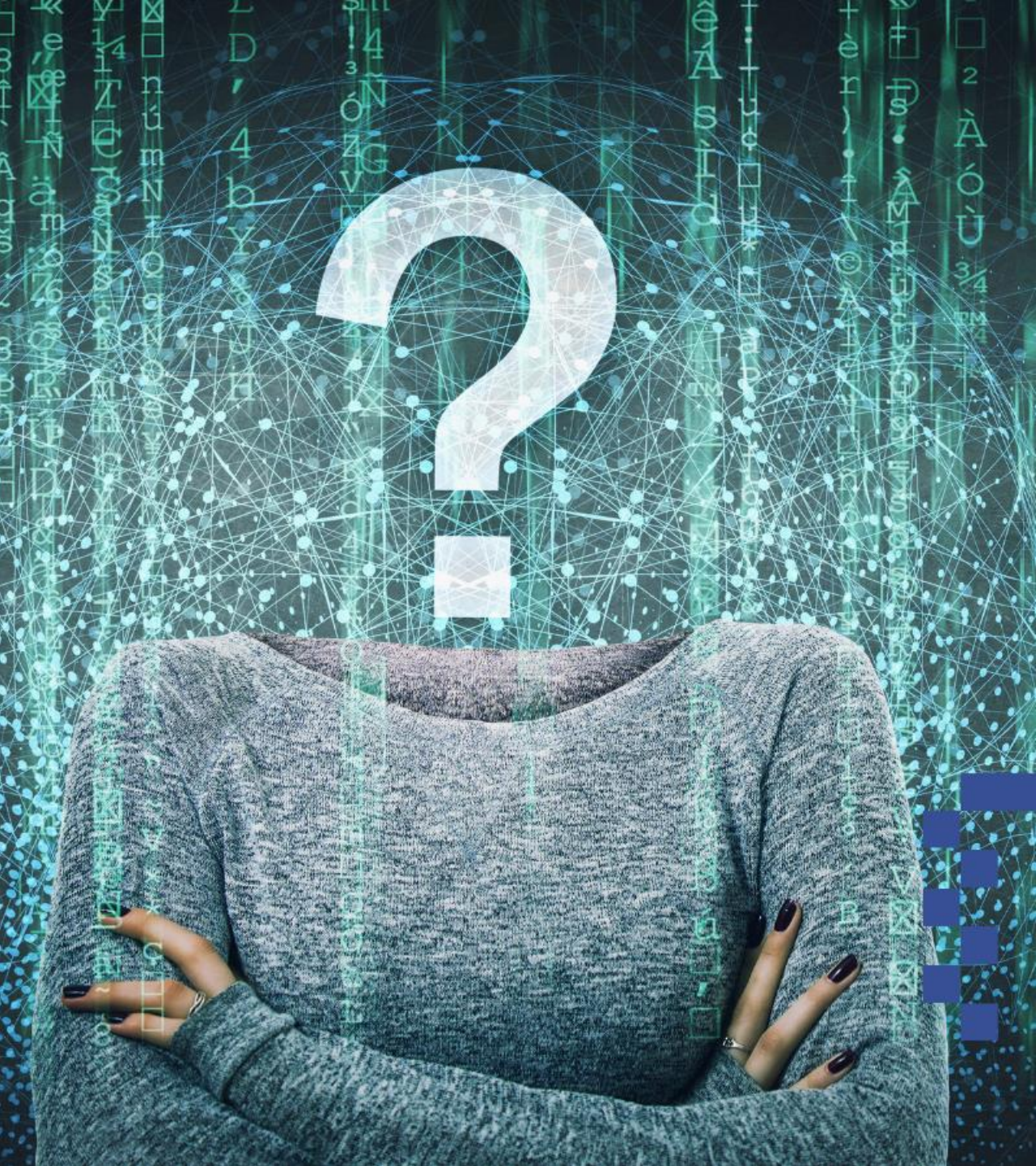
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Biometric technology can be used for confirming identity as the technology measures distinctive physical or behavioural characteristics of a person.



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Using biometrics for digital onboarding should be undertaken with the same care and diligence that applies to any biometric system.



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Determine that the person whose biometric information is submitted is present at the time of onboarding.



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Determine that the data against which the onboarding person is compared is itself trustworthy.



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Biometric usage should be based
on known good quality, reliable data.



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Given the probabilistic nature of all biometric matching, errors and their impact must be adequately planned for.





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Care should be taken to ensure that the re-use of a digital identity does not overshare a user's sensitive data or reduce the required identity assurance level.





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The use of biometrics can provide relatively high-quality binding of digital to human identity. This process ensures that the person being onboarded owns the identity in question.

