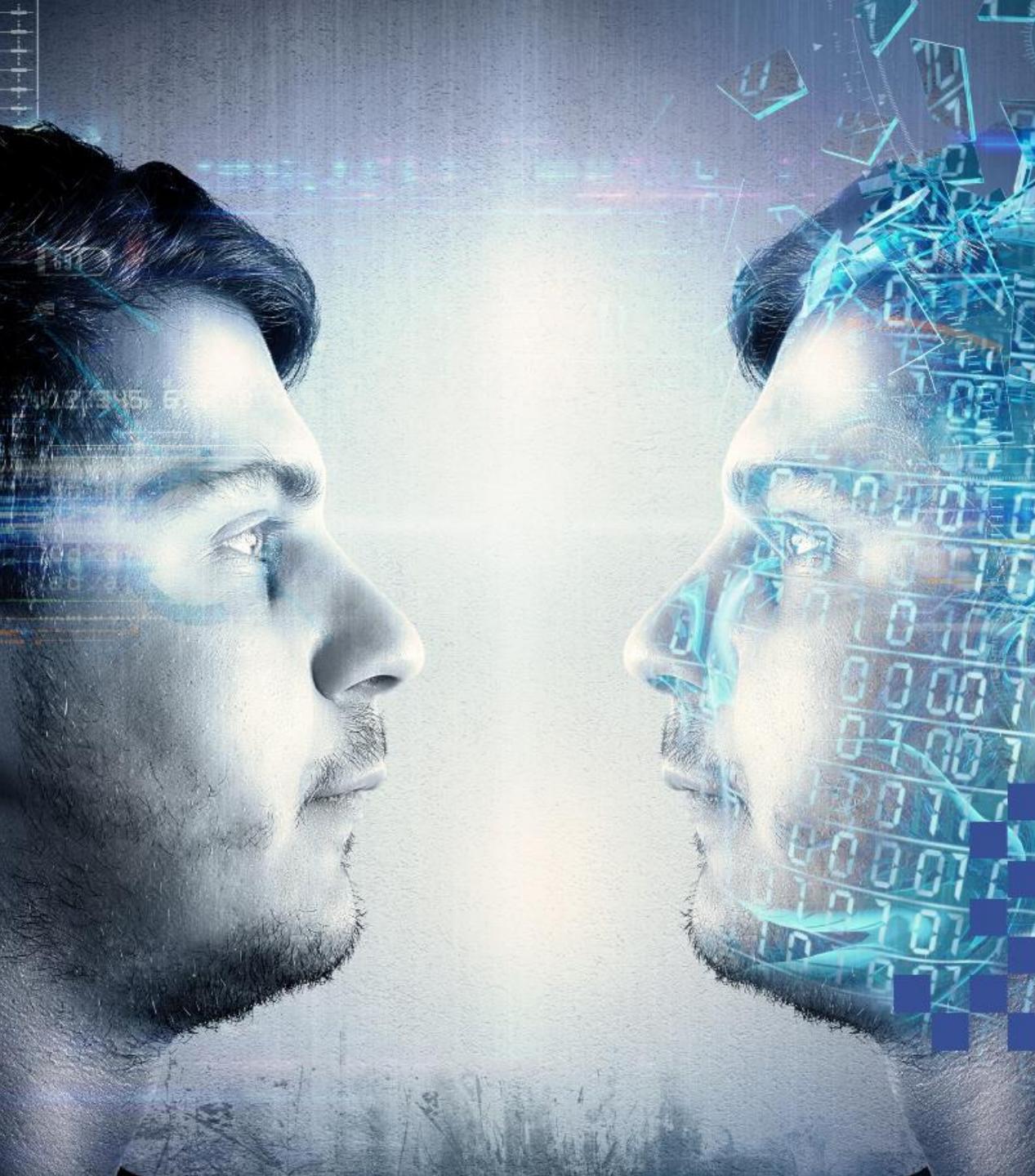




# Digital Onboarding and Biometrics

A major challenge in digital onboarding is proving with confidence that the person signing up is entitled to use the claimed identity.



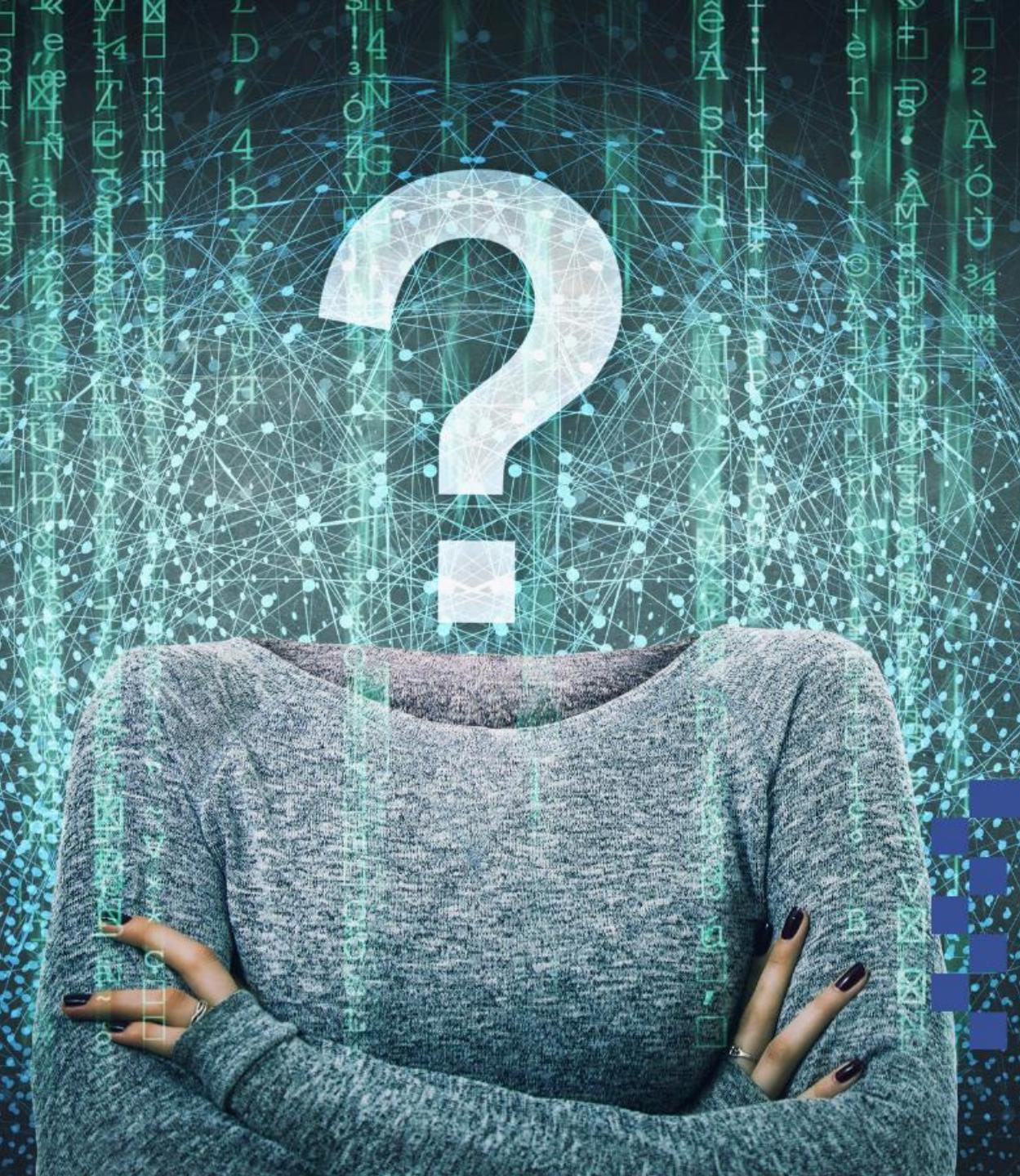
# Digital Onboarding and Biometrics

Biometric technology can be used for confirming identity as the technology measures distinctive physical or behavioural characteristics of a person.



# Digital Onboarding and Biometrics

Using biometrics for digital onboarding should be undertaken with the same care and diligence that applies to any biometric system.



# Digital Onboarding and Biometrics

Determine that the person whose biometric information is submitted is present at the time of onboarding.



# Digital Onboarding and Biometrics

Determine that the data against which the onboarding person is compared is itself trustworthy.



# Digital Onboarding and Biometrics

Biometric usage should be based  
on known good quality, reliable data.



# Digital Onboarding and Biometrics

Given the probabilistic nature of all biometric matching, errors and their impact must be adequately planned for.





# Digital Onboarding and Biometrics

Care should be taken to ensure that the re-use of a digital identity does not overshare a user's sensitive data or reduce the required identity assurance level.





# Digital Onboarding and Biometrics

The use of biometrics can provide relatively high-quality binding of digital to human identity. This process ensures that the person being onboarded owns the identity in question.

